



MASSAGE THERAPY ROOM

What to Expect

The spa team will continue to execute our new operating procedures for sanitizing and disinfecting the spa room after each service. We are allowing for an extended turnaround time between services, to ensure the team has adequate time to perform a double sanitation and disinfecting protocol in the spa room. Prior to the start of service, we will ask both the therapist and resident to wash their hands in the spa room with antibacterial soap and apply hand sanitizer. To schedule a spa service, please call your Lifestyle team at (941) 234-0933.

ILLNESS: Our Massage Room has a strict policy regarding team members, service providers and illnesses. To ensure the highest level of precautionary care, if any member our team exhibits symptoms commonly associated with COVID-19, they may not enter the Amenity Center. This is also applicable to residents scheduled for Massage services.

- The Massage Room will continue to operate in accordance with applicable local guidelines and industry standards.

MASKS: All team members and service providers are required to wear a mask.

APPOINTMENTS: All services must be scheduled at least 48 hours or more in advance with your Lifestyle Team. Walk-in appointments are not accepted.

- Payment for services must be rendered prior to the service, via check or credit card.
- All spa appointments are reserved especially for you, so please notify us 24 hours in advance if you need to cancel or reschedule. If less than 24-hour notice is given, 50% of the service/s booked will be nonrefundable.

HAND SANITIZING STATIONS: We ask all those entering the Amenity Center to sanitize their hands. There is a hand sanitizing wipe station located at the entrance of the building, as well as hand sanitizer readily available in multiple locations in the reception area.

SANITATION & DISINFECTING: All team members have completed the Infection Prevention training course and received a certification of completion. Our team will continue to clean all areas of the facility daily, with additional cleaning for high-touch surfaces throughout the

day. We are allowing for an extended turnaround time between services, to ensure the service providers have adequate time to perform a double sanitation and disinfecting protocol in the salon and spa rooms.

We continue to ask all residents to follow good hygiene practices outlined by the CDC, including frequent hand washing; sneezing or coughing into a tissue or the inside of your elbow; and wearing face coverings. We would like to remind everyone that social distancing is still required and is everyone's social responsibility.

Thank you for your continued support in helping us uphold the health and wellness of our communities, residents and staff.